



Workforce Solutions
HELPING PEOPLE SUCCEED.



The Complete Guide to Managed Services.

Managed Services (MS) are all of the processes and functions outsourced by employers to companies that specialize in the management of non-core services and departments.

What Managed Services can do for you.



In any company, there are many non-core services that are critical to everyday operations, but that can be costly, labor-intensive and time-consuming, taking critical personnel away from tasks that impact profitability. A managed care service provider takes on the responsibility for any or all of those services, leaving you free to focus key resources on the tasks that impact your bottom line.

Managed Services providers find and hire skilled people, assign a dedicated on-site manager who is trained to engage and motivate staff, and continuously consult with your personnel to optimize equipment, processes, and outcomes, down to the last detail.



When you work with a qualified provider, Managed Service personnel come into your operation and build teams, manage internal processes through a dedicated on-site manager, and implement their services. The transition is seamless. As you manage the business-critical aspects of your organization, you have the confidence that everything else is being handled by top talent.

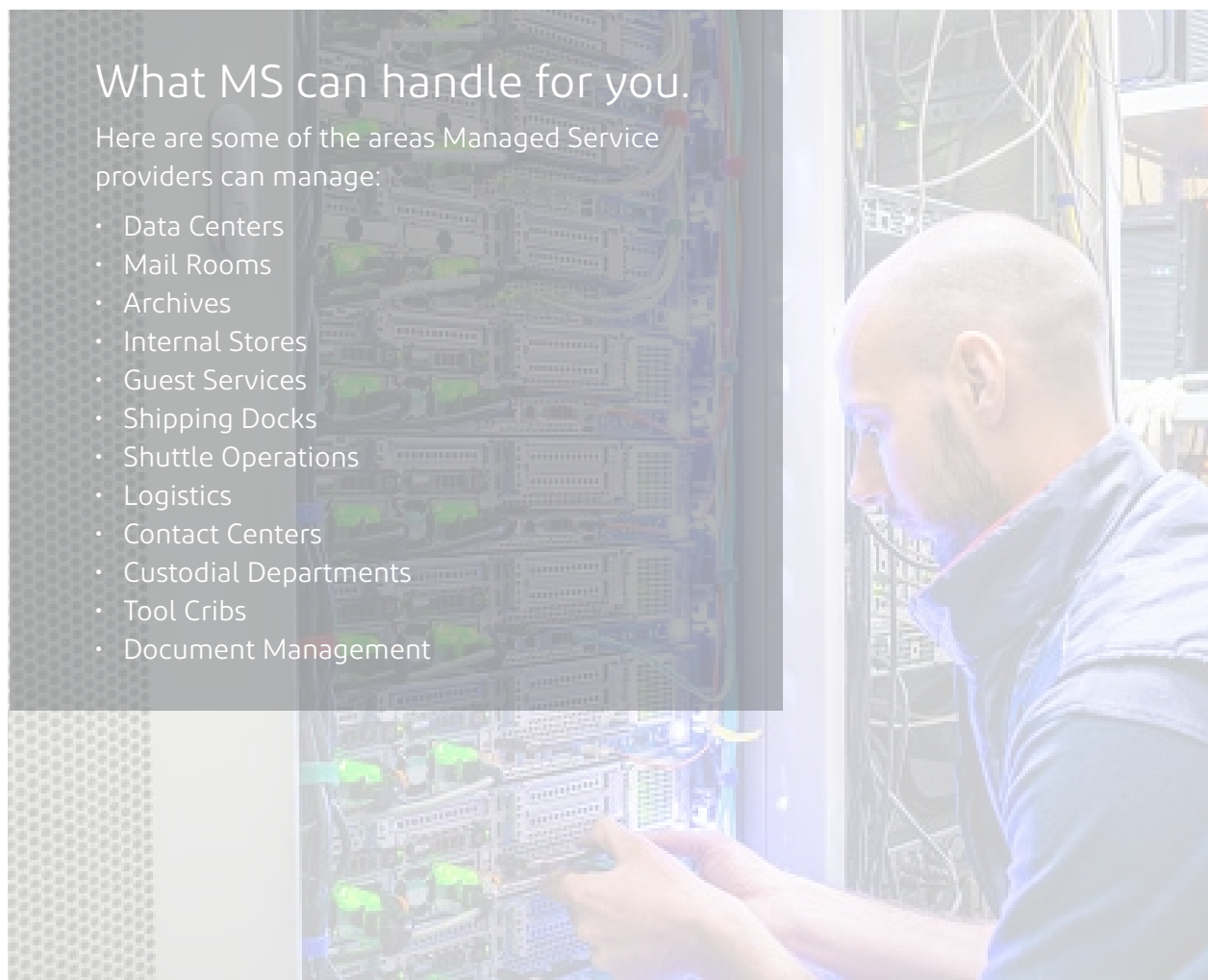
You can tailor your Managed Services' agreement so that it covers all of the critical details of non-core departments, including customized reporting, change management, and quality control.

And you still maintain control of non-core departments via seamless reporting from your provider.

What MS can handle for you.

Here are some of the areas Managed Service providers can manage:

- Data Centers
- Mail Rooms
- Archives
- Internal Stores
- Guest Services
- Shipping Docks
- Shuttle Operations
- Logistics
- Contact Centers
- Custodial Departments
- Tool Cribs
- Document Management



Why you need Managed Services.

In a highly competitive world that increasingly demands great efficiency, productivity, and ROI, MS puts top people in place to handle your non-core services, wherever and whenever you need them. Those people are hired and managed by the Managed Service provider.

As an outside specialist, that Managed Service provider is always seeking top talent, techniques, and processes. So you get the creative thinking you need in the departments in which you least expect it, which is right where you need it.

Over the long term, Managed Services' providers help keep costs down and systems running at peak efficiency. The advantages of hiring an outside firm go beyond just ROI, of course. Managed Services' personnel also stay abreast of all the latest technologies, labor laws, and business methods. This dramatically reduces your risk of missing an opportunity or a new regulatory requirement.



It delivers tangible and quantifiable ROI.



You can utilize EG Managed Services as a standalone service for all of your non-core departments or as bundled services to maximize efficiencies. No matter the level or nature of the service, you should see the results fairly quickly. No longer will your personnel have to manage and troubleshoot issues such as juggling custodial vendors, chasing down office supply orders, and managing non-core department inventory.

Of course, it's not just about making life easier. Managed Services is ultimately about keeping your costs down, all of your systems running at peak efficiency, and boosting profits. So you should expect a quantifiable return on your investment in MS. As your provider works with you, expect reports on monthly trends, quarterly and annual business reviews, SLAs, and SOP yearly reviews.

Keep in mind that, with MS, you maintain budgetary flexibility; you should be able to add or reduce services as your needs evolve.



It's something you should
look into. Now.



In today's complex environment, Managed Services make business life simpler, more efficient, and more profitable. It optimizes your investment in people, systems, and processes. Most important, it to frees you to focus valuable energy and resources on the tasks and services that are at the heart of your mission--the job you were meant to do.



EG Managed Services.

For decades, EG has been helping people succeed. With 7 offices, 75 employees, and several decades of experience, it should be no surprise we've grown to become a leader in all facets of workforce solutions. Our Managed Services' clients see us as partners, an extension of their teams and brands. We've developed and service a broad range of Managed Services' plans across a varied list of markets. To us, Managed Services begins and ends with your goals, your people, and your needs. To talk further about Managed Services, or if you simply need to chat about your organization's workforce needs, contact (NAME) at (NUMBER) or (EMAIL).