# How to Create a Culture of Openness in the Workplace



Balancing personal and professional life can often be challenging, but the reality is our work and life have to coexist in harmony. Openness in the workplace is a major key to well-being, lower stress levels, and good physical health. If you want to create an atmosphere of openness in your workplace, acknowledge employees when they bring up problems and provide opportunities for them to speak openly about their issues.

Creating such an atmosphere will lead to happier and more productive employees. Here are five tips if you want to know how to develop a culture of openness in the workplace.







#### Understand Mental Health

Creating a culture where employees feel comfortable discussing their mental health with you should be one of your goals as a leader. You can learn to identify signs of different disorders in your workplace. There are resources for educating yourself: books, websites, and talking with others about their experiences. This will make you better equipped to support your team members or direct them toward help when needed. Some people may exhibit changes in their behavior. They may have trouble focusing on tasks and making decisions. Others might not be able to complete even basic tasks, while others might not be as productive as usual. You'll want to be aware of these patterns and changes in your employees' behavior and appearance; this will help them get help faster and avoid potentially dangerous situations.

When leaders recognize mental health issues, they create a workplace that fosters open communication. When employees feel comfortable discussing their problems and know their managers will address them in a practical way, the stigma associated with mental health issues is reduced. Listen to your employees' concerns and recognize when they may need additional support, and encourage open dialogue about mental health. Help employees find resources that allow them to get the care they need. The most important thing you can do is let them know you care and want them to get better.

Continued



# How to Create a Culture of Openness in the Workplace



### Talk About Mental Health Openly

You can encourage employees to open up about their mental health as a leader and make it known that they can talk to you if they are struggling, whether at work or not. An excellent way to start the discussion is by holding workshops on dealing with stress at work and how it can affect people's lives outside of work. These workshops will allow your employees to feel comfortable discussing about their mental health issues if they have not already done so. This also gives people a feeling of anonymity where they don't have to worry about being singled out or judged.

When employees come to you with a problem, listen carefully and openly, and be sure to hold regular meetings where you discuss mental health. During these meetings, let employees know that the workplace is a safe space for them to share how they're doing. If the employee is comfortable with it, hold one-on-one sessions and allow them to share their thoughts and feelings. If you think an employee is in a dangerous situation with their mental health, encourage them to use your employee assistance program (EAP), make an appointment with a therapist or counselor, and offer time off for treatment or recovery. In addition to one-on-one meetings with employees, employers can ensure that positive conversations about mental health are part of the workplace by sending weekly emails reminding employees that talking to professionals is okay if they struggle with mental health. Leaders can also consider posting information on notice boards reminding people that professionals are available if they need help or have questions about their mental health.

#### Show Your Vulnerable Side

As a leader, you may feel that you must appear to have it all together and show vulnerability as a sign of weakness. However, this mask can cause employees to feel isolated and afraid to share their weaknesses or fears with their superiors. If you want your employees to feel comfortable confiding in you when they're feeling stressed out, then you need to be willing to admit to them that even leaders have challenges too.

You don't need to confide every detail about your personal life with your employees, but you should be willing to share some details. By being open about the challenges you've faced and learned from, you create an environment in which your employees will feel comfortable discussing their setbacks. When they do, they'll help build trust that will make it easier for you as a leader to work through issues as a team rather than keep things bottled up inside until they become huge obstacles.

### **Embrace Mistakes**

Sometimes, people learn more from mistakes than successes – especially in an environment that doesn't punish failure but instead treats it as an opportunity for growth. When an employee makes a mistake, it's tempting for leaders to spend hours clearing up the blunder and put that person on a project with less responsibility; however, taking this approach can backfire by discouraging the rest of your team.

When employees take risks, they learn valuable lessons. Encourage them to try new things and be prepared to guide them if their attempts don't work out. If someone comes to you saying they have a great idea but aren't sure if it will work, you might encourage them to get their vision out there and see what happens. It's essential for people to remember that mistakes are not failures—failure is when you don't learn from them. As your employees grow professionally, they'll also create a culture of openness—where more people feel comfortable admitting their mistakes so they can learn from them and prevent them from happening again. *Continued* 



# How to Create a Culture of Openness in the Workplace



### Create a Transparent Environment

Being transparent in the workplace is important. Without transparency, miscommunications can lead to lower employee morale or poor performance. A transparent workplace recognizes each employee's hard work and achievement. This builds trust between management and employees, making everyone feel more seen and heard. When information about projects, goals, and deadlines are shared with all levels of staff, everyone feels involved and invested in their work. When everyone knows the expectations, there is no confusion about who needs to do what or when it needs to get done. This kind of environment promotes healthy communication between all individuals involved. It provides a framework for open dialogue about changes or updates, which can reduce the need for micromanagement by supervisors.

When everyone knows the expectations, there is no confusion about who needs to do what or when it needs to get done. This kind of environment promotes healthy communication between all individuals involved. It provides a framework for open dialogue about changes or updates, which can reduce the need for micromanagement by supervisors.

Creating a transparent environment where all employees feel safe participating in constructive discussions about what's happening inside a company is essential for leaders who want to create an innovative, productive workforce. Transparency with employees isn't just a matter of good business—it's also the best way to promote a happy and healthy work environment. People aren't afraid of saying things that might be unpopular or being heard that others don't agree with. By addressing issues openly and not simply with other managers, leaders can inspire more productive debates and allow everyone to air their concerns. Sharing company metrics allows all employees to see where they stand and make realistic career plans.

Openness in the workplace has many benefits, including increased trust, respect, and cooperation among staff members. By understanding mental health, speaking openly about one's struggles, showing vulnerability, embracing mistakes, and creating a transparent environment, leaders can help foster a culture of openness in their organizations.

#### About EG Workforce Solutions

We've been in this business for decades and have developed a deep network of professional connections. Whether they're companies looking for talent, job seekers looking for work, or an up-and-coming store in need of some temporary help, we know the right people to bridge the gap between the hiring and the hired.

But what's more, we get to know people. From employers hiring to candidates looking, we take the time to listen and learn. We hear your likes, talents, and needs. We gain an understanding, and with it, we're able to facilitate lasting relationships between businesses and people.

